

Series title

“It’s the End of the World (of work) As We Know It!” Or is it? A global perspective of the impact of the Covid-19 crisis on graduate employability.

Date	6 August 2020 - 0700 GMT
Event Title	How are leading universities and colleges using the crisis of Covid-19 to transform their approach to learning, teaching and research? What does this mean for the student experience? And how are employers engaging with new models of education?
Presenters From	United Kingdom South Africa Australia
Audience	South East Asia Australia

Speaker profiles

Chair



Dr Paul Redmond, *Director of Student Experience and Enhancement*, University of Liverpool

Dr Paul Redmond, author, keynote speaker, employment guru, is one of the UK’s leading experts on generational change and the future of work. As one of the UK’s leading experts on employment markets, the impact of artificial intelligence and the changing world of work, Paul has presented at hundreds of conferences and events around the world. In addition to writing regularly for national newspapers and other publications, he is a frequent guest on both radio and TV, appearing on numerous BBC and independent news and current affairs programmes.

As the Director of Student Experience and Enhancement at the University of Liverpool, Paul has held visiting lectureships at various other leading universities. Paul’s research into ‘Generation Y’ (aka ‘Millennials’) and their ‘Helicopter Parents’ has garnered him praise and respect from a range of national and international organisations, for which he provides consultancy on how to manage, motivate and engage with today’s five working generations.

Paul is the author of numerous books, reports and studies, including the best-selling ‘The Graduate Jobs Formula.’ In recognition of his writing and research, in 2010 Paul was awarded a Fellowship of the British Royal Society of Arts.

INEUCS



Bob Athwal, *Co-Founder*, Global Career Services Summit

Bob is an award winning industry expert, has an undergraduate degree in Mathematical Modelling, an Executive MBA and is nearing completion of his PhD in Social Mobility and the Graduate Labour Market. Bob began his career as Students Union President. After this Bob worked for companies such as Tesco, Enterprise Rent-A-Car and graduate-jobs.com, RWE npower, University of Leicester and Skyscanner. Bob is a regular International conference speaker and co-author of the first book in the UK written on Graduate Recruitment and Development.

Michael & Susan Dell Foundation



The Michael & Susan Dell Foundation supports students from low-income backgrounds to graduate, secure meaningful employment, and become leaders in their chosen professions.

Explore more about the Michael & Susan Dell Foundation's investment in University Success [here](#) and more on the Dell Young Leaders program [here](#).



Katlego Thindisa, *Program Manager in the Education Innovation Department*, University of Pretoria

Katlego is the Program Manager for the Dell Young Leaders and Sikelela Scholars programs at the University of Pretoria. These projects are funded by the Michael & Susan Dell Foundation and operationalised through the university's Education Innovation Department. Katlego joined the University of Pretoria in 2019, following significant experience in program management roles in higher education and a role as Chief Education Specialist, where he drove projects in education development and solutions. He also held responsibility as Head Financial Officer. Katlego is deeply committed to youth development and has taken on voluntary roles in this space. Katlego holds a Bachelor of Commerce with Honours in Accounting Science and

professional certification from the Association of Chartered Certified Accountants in South Africa.



Helen Vaughan, *Program Manager for University Success*, Michael & Susan Dell Foundation

Helen is the Program Manager for University Success at the Michael & Susan Dell Foundation in their South Africa programs team. In this role, Helen manages the foundation's investment in University Success in South Africa, focusing on supporting students from low-income backgrounds to graduate, secure meaningful employment, and become leaders in their chosen professions. Prior to joining the foundation in 2015, Helen held various roles in the United Kingdom and the United Arab Emirates. Focusing on programs that supported young people to maximize their career potential, she worked across the corporate sector in graduate recruitment solutions, higher education at Imperial College London and on government-backed projects for the UK Department of Work and Pensions and the Dubai Institute for Human Resource Development. Helen graduated from the University of Cape Town, specializing in Labour, Organisational Psychology, and Human Resources Management.

Panellists



Jason Brown, *Lecturer, Careers & Employability Learning*, La Trobe University

Jason Brown is an academic focused on the design and delivery of careers and employability learning in the higher education curriculum at La Trobe University in Melbourne, Australia. His research interests include the psychosocial factors that contribute to the development of graduate employability, evidence-based practice, and the changing role of career development practitioners. Jason is a PhD candidate, leading the testing and development of the Australian Graduate Employability Scale (AGRADES) through the Australian Collaboratory for Careers Employability and Learning for Living (ACCELL) at the University of Southern Queensland. An experienced career development practitioner, Jason has over 20 years' experience designing and delivering career development programs and services in higher education and employment services, including 10 years as head of the careers service at La Trobe University.



Nicky Garcea, *Co-Founder and Chief Customer Officer*, Cappfinity

Nicky Garcea is the co-founder and Chief Customer Officer at Cappfinity. She is an IO Psychologist who has been designing and delivering strengths and essential skills products for the last two decades. She has led on several industry award-winning solutions that have been recognised for innovation, diversity and the promotion of social mobility.



Shelagh Green, *Director for Careers and Employability*, University of Edinburgh

Shelagh Green, is Director for Careers & Employability at the University of Edinburgh. She leads development and delivery of careers and employability for the diverse range of students from across the globe. Her team works with students, graduates, employers and university colleagues to empower and inspire students to make successful transitions to life beyond the University. Shelagh has over 20 years' experience in careers and employability, building on previous experience work in out-placement and redundancy support. From 2016-18 she was President of AGCAS and currently represents Higher Education on the Scottish Government Careers Strategy Steering Group.



Michael Nathan, *Emerging Talent Lead*, Mace

Michael has managed recruitment and development of graduates, undergraduates and School leavers for market leading employers in Retail, Banking and Construction for over 16 years.

Mace is a global construction and consultancy company with an award-winning approach to Emerging Talent. In 2019, Mace had the highest ranking for a Construction company in the UK's Top 100 Undergraduate Employers and won the award for Best Advanced Apprenticeship at the School Leaver Awards 2019. Mace has also been shortlisted in the 'Apprenticeship Initiative of the Year' category at the 2018 and 2019 Construction News Talent Awards.

Michael's work includes supporting the Skills agenda led by the UK's Construction Leadership Council. Michael is currently the Sector Lead for employers from the Built Environment within the UK's Institute for Student Employers (ISE) and a member of the Greater London Authority's Apprenticeship Advisory Group.



Lucy Zucker, *Head of Client Success APAC*, Cappfinity

Lucy Zucker is the Head of Client Success, Asia Pacific at Cappfinity. Prior to opening the APAC Office, she led the Product and Advisory Team at Gartner, where she supported HR strategy at over 250 ANZ Mid-sized Companies and produced research in Diversity & Inclusion, Recruitment, the Future of Work, and Leadership in Higher Education.