

Series title

“It’s the End of the World (of work) As We Know It!” Or is it? A global perspective of the impact of the Covid-19 crisis on graduate employability.

Date	6 August 2020 - 1500 GMT
Event Title	How are leading universities and colleges using the crisis of Covid-19 to transform their approach to learning, teaching and research? What does this mean for the student experience? And how are employers engaging with new models of education?
Presenters From	United Kingdom South Africa South East Asia
Audience	United States of America

Speaker profiles

Chair



Dr Paul Redmond, *Director of Student Experience and Enhancement*, University of Liverpool

Dr Paul Redmond, author, keynote speaker, employment guru, is one of the UK’s leading experts on generational change and the future of work.

As one of the UK’s leading experts on employment markets, the impact of artificial intelligence and the changing world of work, Paul has presented at hundreds of conferences and events around the world. In addition to writing regularly for national newspapers and other publications, he is a frequent guest on both radio and TV, appearing on numerous BBC and independent news and current affairs programmes.

As the Director of Student Experience and Enhancement at the University of Liverpool, Paul has held visiting lectureships at various other leading universities. Paul’s research into ‘Generation Y’ (aka ‘Millennials’) and their ‘Helicopter Parents’ has garnered him praise and respect from a range of national and international organisations, for which he provides consultancy on how to manage, motivate and engage with today’s five working generations.

Paul is the author of numerous books, reports and studies, including the best-selling ‘The Graduate Jobs Formula.’ In recognition of his writing and research, in 2010 Paul was awarded a Fellowship of the British Royal Society of Arts.



Bob Athwal, Co-Founder, Global Career Services Summit

Bob is an award winning industry expert, has an undergraduate degree in Mathematical Modelling, an Executive MBA and is nearing completion of his PhD in Social Mobility and the Graduate Labour Market. Bob began his career as Students Union President. After this Bob worked for companies such as Tesco, Enterprise Rent-A-Car and graduate-jobs.com, RWE npower, University of Leicester and Skyscanner. Bob is a regular International conference speaker and co-author of the first book in the UK written on Graduate Recruitment and Development.

Michael & Susan Dell Foundation



The Michael & Susan Dell Foundation supports students from low-income backgrounds to graduate, secure meaningful employment, and become leaders in their chosen professions.

Explore more about the Michael & Susan Dell Foundation's investment in University Success [here](#) and more on the Dell Young Leaders program [here](#).



Katlego Thindisa, Program Manager in the Education Innovation Department, University of Pretoria

Katlego is the Program Manager for the Dell Young Leaders and Sikelela Scholars programs at the University of Pretoria. These projects are funded by the Michael & Susan Dell Foundation and operationalised through the university's Education Innovation Department. Katlego joined the University of Pretoria in 2019, following significant experience in program management roles in higher education and a role as Chief Education Specialist, where he drove projects in education development and solutions. He also held responsibility as Head Financial Officer. Katlego is deeply committed to youth development and has taken on voluntary roles in this space. Katlego holds a Bachelor of Commerce with Honours in Accounting Science and professional certification from the Association of Chartered Certified Accountants in South Africa.



Helen Vaughan, *Program Manager for University Success, Michael & Susan Dell Foundation*

Helen is the Program Manager for University Success at the Michael & Susan Dell Foundation in their South Africa programs team. In this role, Helen manages the foundation's investment in University Success in South Africa, focusing on supporting students from low-income backgrounds to graduate, secure meaningful employment, and become leaders in their chosen professions. Prior to joining the foundation in 2015, Helen held various roles in the United Kingdom and the United Arab Emirates. Focusing on programs that supported young people to maximize their career potential, she worked across the corporate sector in graduate recruitment solutions, higher education at Imperial College London and on government-backed projects for the UK Department of Work and Pensions and the Dubai Institute for Human Resource Development. Helen graduated from the University of Cape Town, specializing in Labour, Organisational Psychology, and Human Resources Management.

Panellists



Nicky Garcea, *Co-Founder and Chief Customer Officer, Cappfinity*

Nicky Garcea is the co-founder and Chief Customer Officer at Cappfinity. She is an IO Psychologist who has been designing and delivering strengths and essential skills products for the last two decades. She has led on several industry award-winning solutions that have been recognised for innovation, diversity and the promotion of social mobility.



Shelagh Green, *Director for Careers and Employability, University of Edinburgh*

Shelagh Green, is Director for Careers & Employability at the University of Edinburgh. She leads development and delivery of careers and employability for the diverse range of students from across the globe. Her team works with students, graduates, employers and university colleagues to empower and inspire students to make successful transitions to life beyond the University. Shelagh has over 20 years' experience in careers and employability, building on previous experience work in out-placement and redundancy support. From 2016-18 she was President of AGCAS and currently represents Higher Education on the Scottish Government Careers Strategy Steering Group.



Rajesh Patel, *Associate Director: Student Experience, University of Leicester*

Raj's experience spans the public and private sector, and roles in Higher Education, Career Development, Consultancy and Recruitment. This includes engaging employers and recruiting on their behalf. As well as working with government departments in the UK to research and implement skills policy.

Joining Leicester in 2012, to help lead and shape its Career Development Service. This work went on to be recognised by the Institute of Student Employers, Career Development Institute and Times Higher Education Awards. It also helped Leicester feature amongst the top 25 universities, most targeted by the Times' Top 100 graduate employers, for the first time in its history.

Raj is currently responsible for 'Student Voice and Partnerships' at Leicester, and works with stakeholders across the institution to understand and improve the student

experience. His remit also includes preparation and delivery of the UK government's [National Student Survey](#), and its [recently published Graduate Outcomes Survey](#). As well as activity that supports Welcome, Induction and Student Volunteering.



Lindsey Pollak, New York Times bestselling author and one of the world's leading experts on Millennials and today's multigenerational workplace

Lindsey Pollak is a New York Times bestselling author of 3 books and one of the world's leading experts on today's multigenerational workplace. She was recently named on the 2020 Thinkers50 Radar List of global management thinkers, whose work is shaping the future of how organisations are managed and led.



Rhoda Yap, *Chief Operating Officer and the Career Development Director, Asia School of Business*

Rhoda Yap is the Chief Operating Officer and the Career Development Director of Asia School of Business in collaboration with MIT Sloan, where she is currently entrusted in laying the foundations necessary for scaling and continued innovation. Prior to joining ASB, she ran a leading Asian lifestyle brand where she spearheaded the professionalization of the company. Before her return to Malaysia, she was based in the United States, where she had a career with McKinsey & Co. Her current professional interests are talent management and career development. Rhoda holds an MBA from Cornell University and an LLB (Hons) from King's College London.